

COMMUNITY LANGUAGE TRANSLATION **VOLUNTEER**

(for speakers of Dari, Pashto and others)

Connection Support provides a range of emotional and practical support to help refugees resettling in the UK as part of the government's UKRS (UK Resettlement Scheme) and ARAP (Afghan Relocations and Assistance Policy).

This includes supporting families from Syria, Iraq, Sudan, Afghanistan, and the Republic of Congo to manage the massive transition from camps and unsettled accommodation.

We are looking for volunteers in Oxfordshire to support with the interpretation and translation of verbal and written information, this may include translating written information and specific text from Connection's publicity leaflets and media materials. The role will involve working with Connection Support team members and their clients who cannot communicate in English.

How you'll help

- Interpreting and translating for both clients and their allocated support workers during client visits, assessments, at appointments and meetings.
- Translating written information & publicity materials into community languages
- Interpreting at Connection Support and similar events.

Volunteer profile

- Speak fluently in English and at least one other language (main languages needed: Pashto, Dari, Farsi)
- Impartial and non-judgemental approach to interpreting
- Cultural Awareness
- Reliable and trustworthy
- Good communication skills
- Respect confidentiality
- Ability to work on own initiative and part of a team
- Ability to operate within Connection Support's policies and procedures
- A DBS (Police check) will need to be completed by all volunteers

Training offered

Online safeguarding vulnerable adults and children training will be offered as well as relevant in-house training opportunities throughout the year. Volunteers will receive ongoing support from a Volunteer Supervisor.

How to apply

Please show your initial interest by completing our [volunteer contact form](#). Our Volunteer Co-ordinator will then call you to discuss the role so please be sure to include a mobile. At this point there is no commitment, you are just expressing interest to find out more about the role.

What is the process?

You will have access to our Volunteer Manual with key policies and other detailed policies as relevant. Each volunteer will have access to our “Hive” intranet which is used to communicate with you and so you can receive organisation-wide news. You are an important part of our team.

FAQs

We've compiled the following answers to what we think will be questions that may pop into your head. Please do ask your Volunteer Co-ordinator anything that you'd like to know before progressing with your application to volunteer.

“Will I meet other volunteers?”

Yes. We have regular social and training events throughout the year, although these are currently being delivered virtually.

“What sort of further training can I access?”

There will be opportunities throughout the year to attend various workshops and training sessions.

“Will this volunteer role help me to access work?”

Hands on experience is always valuable when applying for a new role. We are always happy to give our volunteers a reference if they are applying for a new job. The skills and experience you gain with us can be useful in a variety of careers. If there is a specific job role or career you are working towards it is best to discuss this when you speak to our volunteer co-ordinator/supervisors, to enable you to get everything you hope to from volunteering with us.