**ZERO HOURS CONTRACT OF EMPLOYMENT**

This contract sets out details of the main terms of your employmentand incorporates the Section 1 Written Statement of Particulars which you are required to be given under the Employment Rights Act 1996.

## Parties to the Contract:

The Employer: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**of (address)** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_­­­­­­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_

And

The Employee: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **of (address)** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Collective Agreements:**

There are no Collective Agreements affecting the terms of your employment.

**Changes to Terms of Employment:**

The employer reserves the right to make any reasonable changes to the terms and conditions of your employment from time to time. You will be notified of minor changes of detail by way of a general notice to all employees affected by the change, and any such changes take effect from the date of the notice.

You will be given not less than one month’s written notice of any significant changes. This may be given by way of an individual notice or general notice to all employees. Such changes will be deemed to have been accepted unless you notify the employer in writing of any objection before the expiry of the notice period.

**Legal entitlement to work in the UK:**

The employer will be required by the Asylum and Immigration Act 1996 ('the Act') to satisfy themselves that you are entitled legally to work in the United Kingdom. In the event that your UK immigration status or nationality changes and you are no longer permitted to work, you should immediately inform The Employer. Your employment and continuing employment by the employer is always subject to your entitlement to work legally in the United Kingdom.

You warrant that you have the right to work in the UK and further agree to immediately notify the employer should there be any change in your circumstances which may affect your right to work in the UK. The employer reserves the right to terminate your employment (with or without notice, as appropriate) should your right to work in the UK be withdrawn. Any misrepresentation of your employment status is a serious disciplinary offence which may result in your dismissal.

**Start date of current role:**

**The start date of your employment in your current role is: \_\_/\_\_/\_\_\_\_\_**

**Job Title:**

The title of the job which you are employed to do is: **Personal Assistant/Carer.**

You are required to undertake the duties as set out in your job description, which is attached. It does not form part of your contract of employment. You may be required from time to time to undertake such other duties as your Employer may reasonably require. A flexible approach to your duties will be expected, and you may be asked to carry out additional or different duties from time to time in order to meet your Employer’s needs.

**Place of Work:**

**Your usual place of work is at (address)**

Your Employer reserves the right to require you to work at such other place of business or locations as agreed and you will be required to accompany the employer to other destinations within your working hours within reasonable commuting distance of the employer’s home. Longer commuting may from time to time be reasonably require on giving one weeks' prior notice to the employee of such requirement.

**Pay:**

**Your hourly rate will be £ per hour.**

Payment will normally be made 4 weekly/monthly into your Bank or Building Society account by credit transfer. You will receive a payslip showing gross and net pay, and details of any deductions made.

If you are overpaid for any reason, you hereby authorise your Employer to deduct from your pay, this includes holiday pay, sick pay, or pay in lieu of notice, or any amounts which are owed by you to your Employer which includes any travel allowance, advances and or expenses etc.

Your Employer will normally review hourly rates annually, with any changes being implemented from the 1st April or 1st October in line with statutory updates. Any increase in your salary is entirely at the discretion of the employer. Your Employer is not obliged to increase your salary at review. Reviews will not be implemented where an employee is working a notice period.

You must complete a weekly/monthly time sheet to be submitted to the Employer no later than the date advised by them in order that they can sign and authorise the hours claimed and calculate your salary on time. Payment may be delayed if you delay the submission of your time sheet.

**Hours of work:**

Your normal hours of work will be**: Zero**

Work will be offered to you on an “ad hoc” basis as and when there is a requirement for work to be done. You are free to accept or decline such offers of work. You are not guaranteed continuous work and the employer is under no obligation to offer you further engagements or re-engagement.

**The Employer acknowledges its obligations under the Working Time Regulations 1998**, which sets a maximum weekly time limit, including overtime, of 48 hours per week. You may be able to choose to opt out of the maximum weekly time limit by signing a voluntary opt-out agreement. Your employer will complete a risk assessment with you to ensure working above the regulations will not cause any health and safety risks to yourself or others.

**You must inform your employer of any additional jobs you are working** and provide details of the hours you are working. If the total hours worked across all your jobs result in a breach of working time regulations your employer will take the necessary actions to resolve this.

**Breaks:**

You are entitled to a half an hour unpaid lunch break each working day, that you work 6 hours or more. The timing of this lunch break will be flexible according to operational needs.

**Holidays**:

The holiday year runs from **1 April to 31 March**, and all holiday entitlement must be taken during the year in which it is due. You will not be entitled to carry over holiday from one holiday year to the next, nor will you be entitled to pay in lieu of any unused holiday (other than on termination). <https://www.gov.uk/calculate-your-holiday-entitlement>

You are entitled to the equivalent of 5.6 weeks paid annual holiday, during each holiday year (including all bank holiday entitlements), calculated on your average earnings over the previous 52 weeks.

**Absence and Lateness:**

If you cannot attend work for any reason whatsoever you must inform your employer as early as possible on the first day of absence, and preferably at least one hour prior to your start time, by contacting your employer by telephone. You will be required to report continued absence to the employer on each subsequent day thereafter.

You are expected to be a good timekeeper and work the total time agreed. If you are going to be more than 10 minutes late, you should phone and advise your employer as early as possible.

Unreasonable or frequent poor time keeping may result in disciplinary proceedings.

**Sick Pay:**

If you are absent from work for four or more days by reason of sickness or injury, you are entitled to statutory sick pay (SSP). Your entitlement to Statutory Sick Pay (SSP) is dependent upon the number of days of absence, your normal weekly earnings, and your proper notification and certification of your sickness (form SC2). SSP will be paid to you in accordance with the current rules, and the usual deductions for PAYE, including income tax and NI contributions and pension contributions, etc.

SSP is only payable for absence on ‘qualifying days’, which are those days that you normally work. However, it is important that your Certificates indicates actual days of illness, even if they are days when you would not normally have worked, e.g. weekends and public holidays.

A self-certification system operates for absence from work due to sickness or injury not exceeding seven days. Immediately on your return to work you must obtain, complete and return to your manager before the end of the day of your return to work, a Employer self-certification form for periods of up to seven days of continuous sickness absence (which includes Saturday and Sunday).

Sickness or injury absence exceeding seven days must be covered by a doctor's certificate/fit note, you are required to submit a doctor’s medical certificate to the Employer on the eighth day of sickness absence, and continue to do so, on a regular basis for the duration of the illness.

**Probation period:**

Your probationary period is 6 months, during which time you will be required to demonstrate to your 'Employer’s satisfaction your suitability for the position in which you are employed.

This period may be extended at the Employer's discretion and is without prejudice to the Employer's right to terminate your employment before the expiry of the probationary period. During your probationary period, the Employer's disciplinary procedure will not apply to you.

**Termination of employment:**

This arrangement may be terminated at any time by either party giving to the other one week’s notice in writing to expire at any time. The Employer is under no obligation to offer and you are under no obligation to accept any further work.

The exception to this will be for summary dismissal for Gross Misconduct, or for a serious breach of contract, where a notice period will not apply. In all cases of termination, the Employer reserves the right to give you payment in lieu of notice.

The employer reserves the right to require you not to attend the workplace during the notice period. The contract of employment will remain in force during this period and you are not permitted to take up employment elsewhere during this period.

**Pay in lieu of notice:**

The employer may make a payment in lieu of notice for all or any part of your notice period on termination of your employment (rather than you working out your notice period). This provision, which is at the Employer's discretion, applies whether notice to terminate the contract is given by you or by the Employer.

You will be compensated by being given a payment in place of this, amounting to the payment that you would have received including payment for accrued but untaken annual leave, if you had worked out your notice period.

A sum constituting your pay in lieu of notice will be transferred into the bank account into which your wages are normally paid.

**Auto-Enrolment Pension Scheme**:

The Employer will comply with the employer pension duties concerning pension’s auto-enrolment in accordance with Part 1 of the Pensions Act 2008 from the date that it is legally required to do so. As a result you will be automatically enrolled into the National Savings Trust (NEST).

You will have the option to opt-out of the scheme. If you do not decide to opt-out of auto-enrolment, you will be required to make pension contributions at the level set out in the relevant legislation and you agree to the Employer deducting such contributions from your salary each month.

Further information about your pension choices will be provided by the Employer.

## Employer Rules, Policies and Procedures:

It is a condition of employment that all employees work to the standards laid down by the Employer’s rules, policies and procedures. These will be reviewed and updated from time to time, and changes notified by appropriate means.

The Employer will take seriously, via its disciplinary procedures, any failure to abide by Employer, rule, procedures and policies.

**Disciplinary Policy:**

The Disciplinary rules applicable to you are set out in the document called “Disciplinary Policy”. You are strongly advised to read them. **These rules do not form part of your contract and may vary from time to time.**

You should note that, if you choose to resign after being notified that you are subject to disciplinary proceedings, those proceedings will continue in any event and you will be required to attend any hearing etc.

**Appeal Procedure:**

If you are dissatisfied with any disciplinary decision taken in respect of you, you may appeal. Further details of the Appeal Procedure are set out in the Disciplinary Policy. **These rules do not form part of your contract and may vary from time to time.**

**Confidentiality and Security:**

You shall not at any time during employment (except so far as is necessary and proper in the course of your employment) or at any time after your employment has terminated, disclose to any person any information about your employer or their family.

You must respect the employer’s privacy (and that of their family) and maintain a professional approach at all times.

You should keep any information gained in the course of working for your employer as confidential and not discuss your employer’s affairs with others, unless you have specific permission to do so.

**General Data Protection Regulations:**

By signing this agreement you:

(a) Consent to The employer holding and using personal and sensitive data during your employment for the purposes of contractual necessity (e.g. for the processing of employee payment data), or a legal obligation (e.g. for the processing of employee data in relation to social security), or in its legitimate interest (e.g. in the context of employee monitoring).

(b)   Agree at all times to comply with the provisions of the Data Protection Act 1998 and its successor, the GDPR 2018, when handling information concerning The Employer’s employees and clients.

(c)   Confirm that you have read, and agree to comply with, the Employer’s General Data Protection Regulations Policy contained within the Employee Handbook.

**Codes of practice:**

Your attention is drawn to the attached PA code of Practice which will apply to your engagement.

**Whole agreement clause:**

This contract supersedes any previous oral or written agreement between the Employer and you in relation to the matters dealt with within it.

**Training:**

The following training will be provided to you to help you undertake your role safely and appropriately and will be delivered either at the employers address or at the home of the person being supported, on-line or at another chosen destination;

 ***Delete as appropriate***

* Induction to the role and responsibilities
* Safeguarding Adults/Children
* Moving and Handling
* Specific Health Care Tasks

**Jurisdiction:**

This agreement is governed by, and shall be construed in accordance with, the laws of England and the parties submit to the exclusive jurisdiction of the English courts.

**Acceptance:**

I have read and accept the terms and conditions of employment as set out above. I accept the employment on the terms stated above, this contract being in substitution for all previous contracts (whether oral or written) and understandings, if any, with the Employer.

**Signed by the Employee: ......................................................................................................**

**Print Name: …………………………………………………………………………………………………………………**

**Date: .....................................................................................................................................**

**Signed by the Employer: .......................................................................................................**

**Print Name……………………………………………………………………………………………………………………**

**Date: ……………………………………………………………………………………………………………………………….**

#### Code of conduct

It is necessary to have some basic rules to ensure a positive respectful working relationship and the following sets out the minimum standards which I expect from my Personal Assistants:

1. Respect my home. You will be expected to leave things as you found them or return anything which you have moved to its regular place.
2. Treat with care any item of equipment. If you are uncertain how to use it, please ask. It is my responsibility to give you clear instructions but it is also important that you follow these. Should you accidentally break any of my property, please tell me immediately.
3. Not knowingly or deliberately put at risk the safety and health of either you, a third party or myself. You **must** inform me of any health or other matter that could put either of us risk while you were working with me.
4. Arrive in a fit state to work the session. This means, for example, you must not be under the influence of alcohol or any illegal substances.
5. If you have a mobile phone, turn it off whilst working. If there is a particular reason why you need to be contactable, please discuss this with me so we can come to an agreement that suits us both.
6. You are not permitted to take photographs or make recording whether video or audio in my home or when on duty without my express permission
7. You are not permitted to post any messages regarding myself, or the work you are employed to do on any social media sites
8. Do not smoke in my house unless with my expressed permission.

**Any breach of this code will be treated very seriously and may lead to disciplinary action up to, and including, termination of this contract.**