

Rough Sleeper Outreach Volunteer

The Connection Support outreach service supports people facing street homelessness into stable, safe and sustainable accommodation, empowering people to achieve and maintain independent living.

This role will involve working alongside Connection Support's Outreach Worker, to wake up identified rough sleepers with the aim of helping them to access suitable accommodation.

How you'll help:

- Support the Outreach Worker in locating rough sleepers referred to the service.
- Work alongside the Outreach Worker in assessing the needs of rough sleepers. This is with the aim of helping and supporting them to access and maintain secure and suitable accommodation.
- Volunteers can also assist the Outreach worker with the tasks that take place after the street-based work, if they wish. This may involve making referrals to accommodation or other services, accompanying clients to appointments or meeting with partner agencies.

Volunteer profile:

- Experience of working in this area is not essential. If you are compassionate and willing to help people in difficult circumstances, this could be the role for you!

We ask that you demonstrate:

- A non-judgemental attitude, as you will be working with a wide variety of people. Many of those we work with have only very recently found themselves to be homeless, which can be for a variety of reasons.
- Compassion and understanding, as those you will be working with are in difficult circumstance and will likely be vulnerable.
- Ability to respect confidentiality
- Access to own transport helpful but not essential. The Outreach work covers a large geographical, often rural, area. Alternative transport can be arranged, and travel expenses are covered.
- Ability to commit to a few hours volunteering on a weekly basis

Hours are from 5:30am for 2½- 3½ hours, Mon-Fri (depending on your availability).

Volunteers are required to complete a DBS check and to provide name of 2 referees. Out of pocket expenses will be reimbursed.

Training offered:

Online safeguarding vulnerable adults and children training will be offered as well as relevant in-house training opportunities throughout the year. Volunteers will receive ongoing support from a Volunteer Supervisor.

How to apply:

Please show your initial interest by completing our [volunteer contact form](#). Our Volunteer Co-ordinator will then call you to discuss the role so please be sure to include a mobile number. At this point there is no commitment, you are just expressing interest to find out more about the role.

What is the Process?

You will have access to our Volunteer Manual with key policies and other detailed policies as relevant. Each volunteer will have access to our “Hive” intranet, which is used to communicate with you, and so you can receive organisation-wide news. You are an important part of our team.

FAQs

We've compiled the following answers to what we think will be questions that may pop into your head. Please do ask your Volunteer Co-ordinator anything that you'd like to know before progressing with your application to volunteer.

“Will I meet other volunteers?”

Yes. We have regular social and training events throughout the year.

“What sort of further training can I access?”

There will be opportunities throughout the year to attend various workshops and training sessions.

“Will this volunteer role help me to access work?”

Hands on experience is always valuable when applying for a new role. We are always happy to give our volunteers a reference if they are applying for a new job. The skills and experience you gain with us can be useful in a variety of careers. If there is a specific job role or career you are working towards it is best to discuss this when you speak to our volunteer co-ordinator/supervisors, to enable you to get everything you hope to from volunteering with us.